

Check the following areas to identify where the water is coming from to determine what is leaking:

1. Do you still have hot water? Is there water around the base of the water heater? If you have hot water and no water is around base of heater it is unlikely that the water heater is leaking. Sources of common plumbing leaks are often caused by humidifiers, air conditioning units, shut off valves and/or other plumbing lines as well as seepage from chimney and basement walls and laundry hoses. We only offer services pertaining to the rental water heater.
2. Please note shut off valve located above heater is part of your plumbing and not part of the water heater rental; you should insure that the shut off valve is working at all times. Unfortunately due to hard water they do tend to get corroded.
3. If you have no hot water and/or there is water directly around heater check the following:
 - Check relief valve located about $\frac{3}{4}$ of the way up on side of heater, usually has a drop tube hose which channels excess water to base of heater; the RV is designed to release pressure if the heater gets too hot. Check temperature setting on heater, temperature should never be set on hot. Running hot water from any tap sometimes will relieve the pressure and cause the relief valve to reseal. Valve may have to be replaced.
 - Check drain tap located at base of heater. If leaking try opening up the tap all the way so water can flow out allowing all sediment to drain, run water until clean & clear, then tighten up tap, see if still leaking keep a bucket under it and check it periodically. Drain tap may have to be replaced.
 - Check with flash-light in burner compartment area located at base of heater, to see if there is water inside. Heater will usually have to be replaced if there is and pilot is out.
4. If Heater is leaking turn water off to heater either above heater at shutoff valve or at main shutoff located by your water meter.